

Principal MPF - Smart Plan
Principal MPF - Simple Plan

IVRS Employer User Guide

 **Employer Hotline : 2519 1188**

STEP 1:

Choose language

1

Cantonese

2

English

3

Mandarin

STEP 2:

Choose enquiry service

- 1 Principal MPF scheme information
- 2 Principal MPF product information
- 3 ORSO scheme information
- 4 Declared crediting rate or rate of reduction for Principal Guaranteed Fund
- 0 Contact customer service officer

Enter your scheme no. and employer code followed by your PIN

- 1 MPF account information
- 2 Request MPF forms by fax
- 3 Constituent fund prices or fund switching procedure
- 4 Change PIN number
- 0 Contact customer service officer



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